



AUTISM FRIENDLY PERFORMANCES



LOGISTICS GUIDE

Thank you for purchasing tickets to TDF's autism-friendly performance of *& Juliet* on Sunday, May 4, 2025 at 1:00pm. We are very excited about this event and want to make it the best possible experience for everyone. To that end, we would like to offer some suggestions and provide you with additional information regarding the performance:

FAST FACTS

WHERE: STEPHEN SONDHEIM THEATRE

124 West 43rd Street, New York, NY

WHEN: PERFORMANCE BEGINS at 1:00pm

DOORS OPEN at 12:20pm

RUNNING TIME is 2 hours and 40 minutes with a 15-minute intermission

GETTING INTO THE THEATRE

- The Stephen Sondheim Theatre is accessible step-free from street level at **124 West 43rd Street**.
- You will be asked to wait in line outside until the doors open at **12:20pm**.
- You will be taken through security and will be asked to present your ticket to be scanned.
- **There is an elevator in this theatre.** All levels are accessible by elevator. There are wheelchair accessible seats in both the orchestra and mezzanine, however there are steps required for all other seats.
- Stairs or an elevator one floor up from the orchestra or down from the mezzanine will take you to the **Lounge Level** where you can access family restrooms.
- **There is an additional wheelchair accessible restroom on the Mezzanine level.**
- **Break Areas will be located in the Orchestra and Mezzanine lobbies.**

PHOTOGRAPHY

Photography and Videography are NOT PERMITTED inside the theatre. We want to enjoy the show while still respecting the theatre's policies.

- TDF will have a professional photographer on site taking flash photos to be used on social media sites.
- *Please let the photographer know if you do not want your family or group's picture taken.*
- **After the event, you can find these photos at www.facebook.com/tdfnyc**
- **There is NO CHARGE for having your picture taken at the show and these photos are FREE for you to download from TDF's Facebook page.**

SUPPORTS

RESOURCE MATERIAL:

TDF's Autism Friendly Performances resources are downloadable at www.tdf.org/andjuliet

- **Logistics Guide** (fast facts)
- **Event Narrative** (visual guide to the theatre-going experience)
- **Character Guide** (pictures and descriptions of the characters)
- **Visual Checklist** (to-do items for the event)

We encourage you to take advantage of these tools in advance to become familiar with the performance experience. Supplementary Character Guides will be available at the performance.

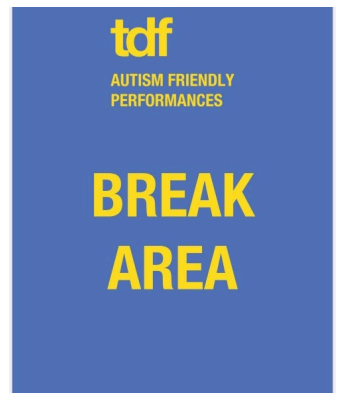
TOOLS:

- **Some fidgets, earplugs, and a limited number of headphones will also be available at the performance.**
- Small coping tools (e.g., fidgets, sunglasses, and headphones) are allowed in the theatre.
- If you are planning to bring a service animal to the performance, we ask that you please notify us in advance at **autism@tdf.org**. Please take into consideration any sensory sensitivities and plan accordingly.
- **Assistive listening devices are available for use.** Please see a guest experience representative upon arrival to arrange.



SPACES:

- **Break Areas** will be positioned in the lobby areas on each level of the theatre. They will be staffed with trained professionals and are accessible throughout the performance.
- **Family Restrooms** will be designated and volunteers will be able to guide you to their locations.



PEOPLE:

& Juliet Staff

- In order to provide a friendly, supportive environment, TDF has held sensitivity training sessions for the entire Neil Simon Theatre staff.

TDF Volunteers

- TDF has trained volunteers, many of whom are professional autism specialists, assisting the house staff (e.g., ushers, security team), and are available throughout the performance to assist you.
- Break Areas will be staffed with our TDF volunteers who are autism specialists.
- Additional trained volunteers will be accessible throughout the performance to assist you.

Parents and Caregivers

- We strongly encourage parents and caregivers to be aware of any early warning signs of difficult behavior and act accordingly. Our trained volunteers are ready and willing to help however they can!

We look forward to seeing you on Sunday, May 4!