



LOGISTICS GUIDE

Thank you for purchasing tickets to TDF's autism-friendly performance of Christmas Spectacular on Sunday, November 9, 2025 at 10:00am.

We are very excited to welcome you!

Please find important information to support your experience at the show.

FAST FACTS

WHERE: RADIO CITY MUSIC HALL 1260 6th Avenue, New York, NY

WHEN: PERFORMANCE BEGINS at 10:00am

DOORS OPEN at 9:00am

RUNNING TIME is 90 minutes with NO INTERMISSION

GETTING INTO THE THEATRE

- There are multiple entrances into Radio City Music Hall. The accessible entrance is located on Sixth Avenue between 50th and 51st Streets.
- Patrons will be asked to wait in line until the doors open at 9:00am.
- Patrons will be taken through security and will be asked to present your electronic ticket to be scanned.





- Patrons will enter into the **Grand Foyer**, where you can purchase souvenirs and refreshments before entering the theatre.
- Stairs or an elevator one floor down lead to the Grand
 Lounge where there will be a Break Area and restrooms.
- Elevators are located on the 51st Street side of the Grand Foyer.

PHOTOGRAPHY

Photography and Videography are NOT PERMITTED inside the theatre. We want to enjoy the show while still respecting the theatre's policies.

- TDF will have a professional photographer on site taking flash photos to be used on social media sites. **Please let the photographer know if photos are not wanted.**
- After the event, these photos are posted at www.facebook.com/tdfnyc
- There is NO CHARGE for having a picture taken at the show and these photos are FREE to download from TDF's Facebook page.

SUPPORTS

RESOURCE MATERIAL:

TDF's Autism Friendly Performances resources are downloadable at www.tdf.org

- **Logistics Guide** (fast facts)
- **Visual Narrative** (illustrative guide to the theatre-going experience)
- Character Guide (pictures and descriptions of the characters)
- **Picture Checklist** (overview of the experience in list form)

We encourage you to take advantage of these tools in advance to become familiar with the performance experience. Supplementary Character Guides will be available at the performance.

TOOLS:

- Some fidgets, earplugs, and a limited number of headphones will also be available at the performance.
- Personal small supports (e.g., fidgets, sunglasses, and headphones) are allowed in the theatre.
- If patrons are planning to bring a service animal to the performance, we ask to please be notified in advance at **autism@tdf.org**. Please take into consideration any sensory sensitivities and plan accordingly.
- Assistive listening devices are available for use. Please see a guest experience representative upon arrival to arrange.

SPACES:

- A Break Area will be positioned in the Grand Lounge. It will be staffed with trained professionals and is accessible throughout the performance.
- All restrooms at this performances are Family Restrooms. Volunteers will be able to guide patrons to their locations.

PEOPLE:

Christmas Spectacular Staff

• In order to provide a supportive, autism-friendly environment, TDF has held training sessions for the entire Radio City Music Hall staff.

TDF Volunteers

- TDF has trained volunteers, many of whom are professional autism specialists, assisting the house staff (e.g., ushers, security team), and are available throughout the performance to assist you.
- Break Areas will be staffed with our TDF volunteers who are autism specialists.
- Additional trained volunteers will be accessible throughout the performance to offer assistance.

Parents and Caregivers

 We strongly encourage parents and caregivers to be aware of any early warning signs of difficult behavior and act accordingly. Our trained volunteers are ready and willing to help however they can!

We look forward to welcoming you on Sunday, November 9!





