



## **LOGISTICS GUIDE**

Thank you for purchasing tickets to the TDF Autism Friendly Performance of *Buena Vista Social Club* on Sunday, April 19, 2026 at 1 p.m.  
We are very excited to welcome you!

This guide contains important information to support your experience at the show.

### **FAST FACTS**

**WHERE:** GERALD SCHOENFELD THEATRE  
236 West 45th Street between Broadway and Eighth Avenue in Manhattan

**WHEN:** Sunday, April 19, 2026  
**PERFORMANCE BEGINS** at 1 p.m.  
**DOORS OPEN** at 12:15 p.m.

**RUNNING TIME** is 2 hours 10 minutes including intermission



## **CONTENT WARNINGS**

- There is strong language, including profanity and sexual innuendo.
- There are moments of violence, including someone being beaten by security guards.
- Challenging themes are explored, including political revolution and forced separation of families.
- Sound adjustments will be made, but the live band may still seem loud to some individuals. We encourage you to bring headphones to wear at any time. TDF will also have a limited number of noise-cancelling headphones and earplugs.

## GETTING INTO THE THEATRE

The Gerald Schoenfeld Theatre is accessible without steps from the street at 236 West 45th Street.



You may be asked to wait in line outside until the doors open at 12:15 p.m. The house staff will let everyone in as soon as they are ready to seat the audience.



You will be taken through security and asked to present your tickets for scanning.





- The mezzanine is up one flight of stairs (31 steps) with two additional steps between rows. There is no elevator.
- Wheelchair accessible seats and companion seats are located in the back of the orchestra.
- There is a wheelchair accessible restroom on the orchestra level.

## PHOTOGRAPHY

Photos and videos are **NOT PERMITTED** inside the theatre. We want you to enjoy the show while still respecting the theatre's policies.

- TDF will have a professional photographer on-site taking flash photos to be used on social media.
- Please let the photographer know if you do not want to be photographed.
- There is no charge for having your picture taken. These photos will be available to download for free from TDF's Facebook page at [facebook.com/tdfnyc](https://facebook.com/tdfnyc) a few days after the performance.
- While you are not allowed to take photos or videos during the performance, *communication devices are permitted*. Theatre staff members are trained to recognize the difference between filming and using communication devices.

## RESOURCE MATERIALS

Resources for this TDF Autism Friendly Performance of *Buena Vista Social Club* can be downloaded at [tdf.org/buenavista](https://tdf.org/buenavista).

- **Logistics Guide** (fast facts)
- **Visual Narrative** (visual guide to the theatregoing experience)
- **Character Guide** (pictures and descriptions of the characters)
- **Picture Checklist** (overview of the experience in list form)

We encourage you to take advantage of these tools in advance to become familiar with the performance experience. Printed Character Guides will also be available at the performance.

## TOOLS

- Some fidgets, earplugs, and a limited number of headphones will be available at the performance.
- Personal small supports (e.g., fidgets, sunglasses, and headphones) are allowed in the theatre.
- If you are planning to bring a service animal to the performance, please notify us in advance at [autism@tdf.org](mailto:autism@tdf.org).
- Assistive listening devices are available. Please see a guest experience representative at the theatre to arrange.



## SPACES

- **Break Areas** will be positioned on all levels of the theatre. They will be staffed with trained professionals and are accessible throughout the performance.
- All restrooms at this performance are **Family Restrooms**. Anyone may use any restroom, and caretakers can provide personal assistance as required. At this theatre, the Family Restrooms are located down one flight of stairs on the lower level. Volunteers can guide patrons to the restrooms but cannot enter or assist.
- A **wheelchair accessible restroom** is available on the orchestra level in the lobby. This is also a Family Restroom.



## PEOPLE

### *Buena Vista Social Club Staff*

- In order to create a supportive, autism-friendly environment, TDF has provided training sessions for the entire cast and Gerald Schoenfeld Theatre staff.

### TDF Volunteers

- TDF has trained volunteers, many of whom are professional autism specialists, assisting the house staff (e.g., ushers, security team). They are available throughout the performance to provide assistance.
- Break Areas will be staffed with TDF volunteers who are autism specialists.
- Additional trained volunteers will be accessible throughout the performance to offer assistance.

### Parents and Caregivers

- Parents and caregivers are responsible for their care receivers at all times. Our trained volunteers are prepared to help however they can.

**We look forward to seeing you on Sunday, April 19, 2026!**

Developed in Consultation with Harry Smolin  
TDF Autism Friendly Performance of *Buena Vista Social Club*  
Resource Material Author: Becca Yuré, Ph.D., BCBA, LBA, Access Worx LLC  
Photo Credits: Matthew Murphy, Rebecca J Michelson