



LOGISTICS GUIDE

Congratulations on securing tickets to the TDF Autism Friendly Performance of *Hadestown* on Sunday, August 23, 2026 at 1 p.m.
We are very excited to welcome you!

This guide contains important information to support your experience at the show.

FAST FACTS

WHERE: WALTER KERR THEATRE

219 West 48th Street between Broadway and Eighth Avenue in Manhattan

WHEN: Sunday, August 23, 2026

PERFORMANCE BEGINS at 1 p.m.

DOORS OPEN at 12:20 p.m.

RUNNING TIME is 2 hours and 30 minutes including a 15-minute intermission

CONTENT ADVISORY

- **Language:** There is mild profanity, including the use of the word Hell to refer to the Underworld.
- **Violence:** A character is beaten in one scene.
- **Mature themes:**
 - Challenging topics are explored, including alcoholism, grief, death, power dynamics and control, inequality, poverty, and forced labor.
 - The show examines emotional and psychological struggles but contains no explicit sexual content.
- **Sensory:**
 - While lighting adjustments will be made, there is the possibility of light shining into the audience.
 - There is stage fog that may spread into the first two rows of the orchestra.
 - One scene features a spinning umbrella.
 - Characters interact with audience members, including one moment of call-and-response, but participation is not required.
 - One character enters through the audience but does not interact with theatregoers.



GETTING INTO THE THEATRE

The Walter Kerr Theatre is accessible without steps from the street at 219 West 48th Street.



Please note that the theatre doors open at 12:20 p.m. The house staff will let everyone in as soon as they are ready to seat the audience.



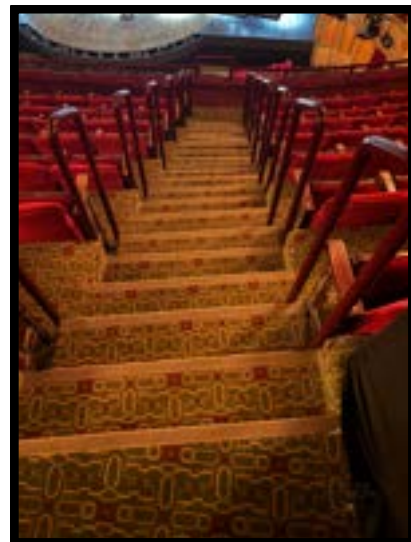
You will be taken through security and asked to present your tickets for scanning.



Most rows in the orchestra are accessible without steps except for R and S, which require two steps each.



The mezzanine is located up one flight of stairs: 37 steps. There is no elevator.



A wheelchair accessible restroom is available on the left side of the orchestra.



PHOTOGRAPHY

Photos and videos are NOT PERMITTED inside the theatre. We want you to enjoy the show while still respecting the theatre's policies.

- TDF will have a professional photographer on-site taking flash photos to be used on social media.
- Please let the photographer know if you do not want to be photographed.
- There is no charge for having your picture taken. These photos will be available to download for free from TDF's Facebook page at facebook.com/tdfnyc a few days after the performance.
- While you are not allowed to take photos or videos during the performance, **communication devices are welcome**. Theatre staff are trained to recognize the difference between filming and using communication devices.

RESOURCE MATERIALS

Resources for this TDF Autism Friendly Performance of *Hadestown* can be downloaded at tdf.org/hadestown

- **Logistics Guide** (fast facts)
- **Visual Narrative** (visual guide to the theatregoing experience)
- **Character Guide** (pictures and descriptions of the characters)
- **Picture Checklist** (overview of the experience in list form)

We encourage you to take advantage of these tools in advance to become familiar with the performance experience. Printed Character Guides will also be available at the performance.

TOOLS

- Some fidgets, earplugs, and a limited number of headphones will be available at the performance.
- Small personal supports (e.g., fidgets, sunglasses, and headphones) are allowed in the theatre.
- Assistive listening devices are available. Please see a guest experience representative at the theatre to arrange.
- If you are planning to bring a service animal to the performance, please notify us in advance at autism@tdf.org.



SPACES

- **Break Areas** will be located on all levels of the theatre. They will be staffed with trained professionals and are accessible throughout the performance.
- All restrooms at this performance are **Family Restrooms**. Caretakers may provide personal assistance as required. Individuals of all genders may enter and use any restroom. At this theatre, the Family Restrooms are located on either side of the orchestra, up one flight of stairs. Volunteers can guide patrons to the restrooms but cannot enter or assist.
- A **wheelchair accessible restroom** is available on the left side of the orchestra. This is also a Family Restroom.



PEOPLE

Hadestown Staff

- In order to create a supportive, autism-friendly environment, TDF has provided training sessions for the entire cast and Walter Kerr Theatre staff.
- The Walter Kerr Theatre has free in-seat concession delivery available. Scan the QR code at the theatre to purchase drinks and snacks and have them delivered to your seat.



TDF Volunteers

- TDF has trained volunteers, many of whom are professional autism specialists, assisting the house staff (e.g., ushers, security team). They are available throughout the performance to provide assistance.
- Break Areas will be staffed with TDF volunteers who are autism specialists.
- Additional trained volunteers will be accessible throughout the performance to offer assistance.
- While many volunteers are trained autism professionals, they are not authorized to provide therapeutic services in this environment. Parents and caregivers are solely responsible for their care receivers at all times.



We look forward to seeing you on Sunday, August 23, 2026!